

ParishDirect via ANFIN

An easy way of giving



ParishDirect is the convenient way for you and your family to show your ongoing commitment to your parish community.


Anglican Financial Services



A convenient, committed and caring way to give

ParishDirect allows you to make regular contributions to your parish community through a convenient and secure electronic funds transfer (EFT) system from your financial institution account – you decide how much and how often.

It is also an important way you can help your parish plan for the future needs of the Anglican Community and its wider mission in the world.

To start supporting your parish through ParishDirect, simply fill in the form attached, sign and return to ANFIN.

Contributions can be made weekly, fortnightly or monthly – whatever suits you. If your circumstances change at any time, your ParishDirect contribution can be quickly and easily adjusted by contacting the ANFIN Customer Service Team.

Your personal details are entirely confidential, although you may choose to inform your parish to help them with their budgeting.

How ParishDirect works for you and your parish

By choosing to give through ParishDirect, you know you are making a regular and important contribution to your Church community. This will make it easier to plan for the future needs of your parish and further outreach in the community.

Gifting certificates

A special package of 52 gifting certificates will be mailed to you when you first join ParishDirect.

When an offering is collected at your parish, you may wish to place a certificate in the collection as a way of visibly demonstrating your electronic contribution.

Contact details

For more information about ParishDirect please contact ANFIN on (07) 3838 7755 or via email at askus@anfin.com.au.

The future is in your hands

The growth of your parish
is dependant upon your
ongoing contribution.



ParishDirect Via ANFIN – Request Form and Direct Debit Request

Please complete:

- ☐ New request ☐ Amend existing request

Contact details:

Title _____ Surname _____

Given name/s _____

Street _____

Suburb _____ Postcode _____

Phone (day) _____ Email _____

Name of parish to receive my/our giving:

St Andrew's Anglican Church

Location:

South Brisbane

Direct debit details:

Please transfer from the financial institution account below, the sum of \$_____ to my parish.

- ☐ Weekly ☐ Fortnightly ☐ Monthly ☐ Quarterly ☐ Other, please specify _____

Commencing on ____/____/____ and ending on ____/____/____

(If no end date is provided, the transfer will continue until further notice in writing is received from you)

Transfer from my/our financial institution account by direct debit:

Account name _____ BSB

Bank name _____ Account No

Branch _____

I/We authorise Anglican Financial Services (148016) to arrange for funds to be debited from my/our nominated account via the Bulk Electronic Clearing System at the financial institution shown above according to the schedule specified above.

Name of signatory 1 _____ Name of signatory 2 (if required) _____

Signature 1 _____ Signature 2 (if required) _____

Date _____ Date _____

Disclosure of personal details:

For record keeping purposes, many parishes prefer to have access to the names of parishioners giving via ParishDirect. Please be assured that you are not required to disclose this information. If you wish your giving to remain anonymous you may do so. Please indicate your choice below.

- ☐ Yes, I authorise ANFIN to disclose my/our name/s to the parish nominated above.
I understand that details of my contribution, including my name and the amount will appear on statements sent to the parish.
- ☐ No, I do not wish for my/our details to be disclosed to the parish nominated above.

For assistance completing this form, please email askus@anfin.com.au or phone (07) 3838 7755.

Please forward your completed form to: ANFIN, Reply Paid 421, Brisbane QLD 4001

Office use only:

Processed by: _____ RIM: _____

Date: _____

Reviewed by: _____ Doc type: ParishDirect _____

Date: _____ Account: _____

Reference: _____

Authority number: _____

Direct Debit Request Service Agreement

Definitions

"Account" means your investment held at the Payer from which we are authorised to arrange for funds to be debited.

"ANFIN", "us" or "we" means The Corporation of the Synod of the Diocese of Brisbane trading as Anglican Financial Services ABN 51 925 884 864.

"Business day" means a day, other than a Saturday or Sunday or a public holiday in Brisbane, Queensland.

"Debit Day" means the day that payment by you to us is due.

"Debit Payment" means a particular transaction where your account is debited.

"Direct Debit Request (DDR)" means the DDR between you and us by which you authorise your Account to be debited.

"you" means the customer who signed the DDR.

"Payer" means the financial institution set out in the DDR where you hold the account.

Debiting the account

By signing a DDR you have authorised us to arrange for funds to be debited from your Account with the Payer. Direct debiting through the Bulk Electronic Clearing System (BECS) may not be available on all types of accounts which may be conducted by you. You should refer to the DDR and this agreement for the terms of the arrangement between us and you. It is your responsibility to ensure that the particulars of the Account are properly and accurately recorded on the DDR and that the authorisation on the DDR accurately records your wishes. We will not be responsible for any inaccuracies in the DDR. We will only arrange for funds to be debited from your Account as authorised in the DDR. If the Debit Day falls on a day that is not a Business Day, we may direct the Payer to debit your Account on the following Business Day.

Changes by us

We may vary any details of this Agreement at

any time by giving you at least fourteen (14) days' written notice.

Changes by you

If you wish to stop or defer a Debit Payment or to cancel or change your authority for us to debit the Account at any time, you must notify us in writing at least 14 days before the next Debit Day. Our address is set out on the back of this brochure.

Your obligations

It is your responsibility to ensure that there are sufficient clear funds available in the Account to allow a Debit Payment to be made in accordance with the DDR. If there are insufficient funds you may:

- be charged a fee and/or interest by the Payer; and
- incur fees or charges imposed or incurred by us.

You should check the Account statement to verify that the amounts debited or deducted from the Account are correct.

Disputes

If you believe that there has been an error in debiting the Account, you should notify us directly on (07) 3838 7755 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. If we conclude, as a result of our investigations, that the Account has been incorrectly debited we will request the Payer to adjust the Account (including interest and charges) accordingly. We will also, if possible, notify you in writing of the amount by which the Account has been adjusted. If we conclude, as a result of our investigations, that the Account has not been incorrectly debited we will provide you with reasons. Any queries you may have about an error made in debiting the Account should be directed to us in the first instance so that we can attempt to resolve the matter between you and us. If we cannot resolve the matter you can still refer it to the Payer who will obtain details from you of the disputed transaction.

If there is a dispute between you and us (that is not a dispute between you and the Payer) you may refer that dispute to Ombudsman Service Limited, GPO Box 3 Melbourne, Victoria 3001, telephone 1300 367 287.

Privacy – ANFIN Collection Notice

The Corporation of the Synod of the Diocese of Brisbane (Anglican Church Southern Queensland) trading as Anglican Financial Services (ANFIN) collects personal information about people who sign up to contribute via ParishDirect. The primary purpose of collecting this is to allow ANFIN to exercise its functions and activities and ultimately to enable you to contribute to your parish via ParishDirect. ANFIN collects, uses, holds and discloses personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). If ANFIN does not obtain personal information from you, it will not be possible for you to contribute via ParishDirect. Personal Information may be disclosed to others for administrative purposes including your financial institution set out in the DDR. Indue Limited ABN 97 087 822 464, as sponsor of our participation in the BECS may require such information to be provided to it in connections with a claim made on it relating to an alleged incorrect or wrongful debit. Personal information collected on this form will be used for marketing purposes by the Anglican Church Southern Queensland and ANFIN. You may seek to access information collected about you by contacting the General Manager of the Anglican Church Southern Queensland. Access to personal information is dealt with in accordance with the Anglican Church Southern Queensland's Privacy Policy located at anglicanchurchsq.org.au/privacy-policy ("Privacy Policy"). You may seek to have personal information corrected. Correction of personal information is dealt with in accordance with the Privacy Policy. You may make a complaint in accordance with the Privacy Policy if you believe ANFIN has breached the APPs.



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Queensland 4000

Anglican Financial Services
GPO Box 421
Brisbane Queensland 4001

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1300 889 700 (regional)
Fax (07) 3838 7745
Email askus@anfin.com.au
Website anfin.com.au